

Caldwell University Wireless Connection Directions

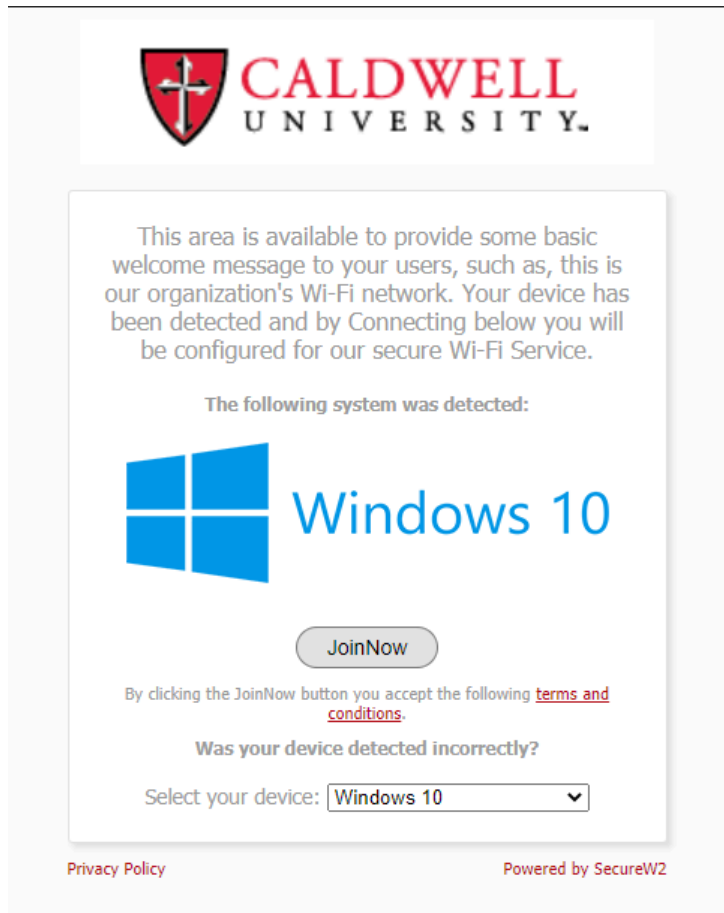
Our CougarNet wireless network is using your NetID to connect you to the access points instead of a pre-shared key. This means you need a 3rd Party piece of software installed on your machine if you have any of these operating systems. The software is provided by a company called SecureW2.


Android
BlackBerry
Chrome OS
iPhone/iPad
Kindle Fire
Linux
macOS
Mac OS X
Nokia
Non-specific OS
Windows 10 & Above
Windows 7
Windows 8
Windows 8.1
Windows Mobile
Windows Phone

To install this software you will need to visit www.caldwell.edu/cougarnet. You can install the software from anyplace you have an internet connection. You just won't be able to connect to our network till you are on campus.

If you are running something like a Roku, Amazon Echo, network printer that will not allow you to install the software in it, we have created a separate network called CougarMedia for those devices. Please see the directions for CougarMedia set up for those devices.


This is what comes up when you go to www.caldwell.edu/cougarnet



 **CALDWELL**
UNIVERSITY.

This area is available to provide some basic welcome message to your users, such as, this is our organization's Wi-Fi network. Your device has been detected and by Connecting below you will be configured for our secure Wi-Fi Service.

The following system was detected:

 **Windows 10**

[JoinNow](#)

By clicking the JoinNow button you accept the following [terms and conditions](#).

Was your device detected incorrectly?

Select your device:

[Privacy Policy](#) Powered by [SecureW2](#)

With the operating system of the device you are trying to set up selected. This screenshot was from a Windows 10 machine.

If the operating system is correct click the JoinNow button in the middle of the page

If the operating system isn't correct select it from the drop down list and click the JoinNow button

Depending on the operating system the JoinNow button will either download the file you need to install on your computer, take you to the operating systems store or ask for your NetID/Username.