To connect to Caldwell University's main wireless network (CougarNet), from your iPhone (iPad setup is essentially the same process), you will need to set up a device profile (Hosted by Caldwell and SecureW2) that will install a trusted certificate that will assist in creating a secure connection to the Caldwell Wireless Network.

Within your iPhone Wi-Fi settings screen, find and connect to the "CougarStart" Wi-Fi Network as shown in the screenshot -
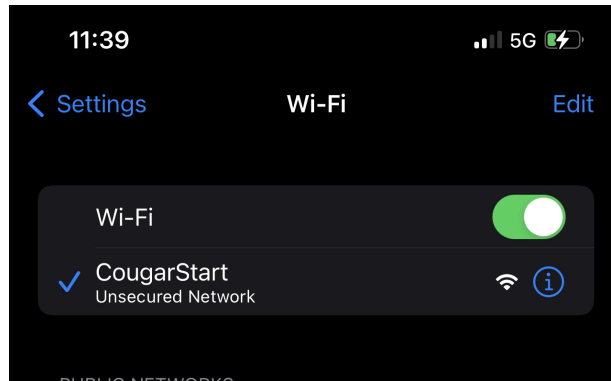
After connecting to the (CougarStart) Wi-Fi network, the following Welcome page as shown in the screenshot below should open, please select continue to proceed.

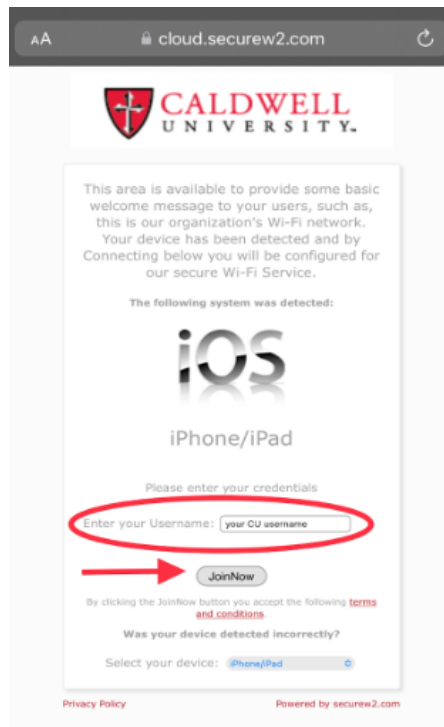If the Welcome page does not open, please manually proceed using the Safari browser to the following URL - https://www.caldwell.edu/cougarnet
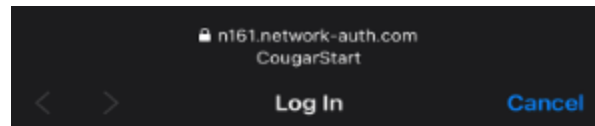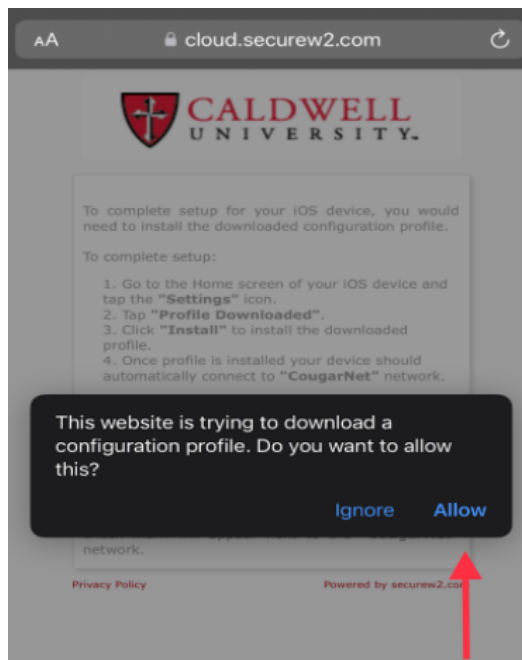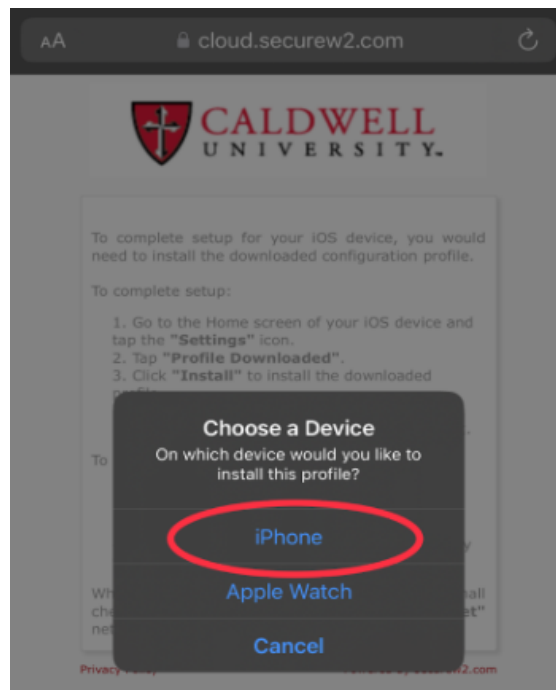
At the Caldwell SecureW2 URL, you should arrive at the following page as shown in the screenshot below, please enter your CU NetId/username, and click on "JoinNow" to proceed.
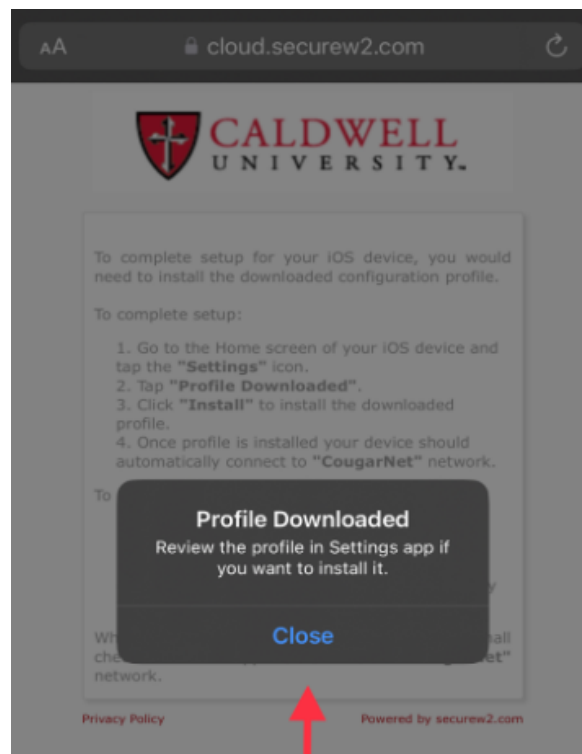

Please select "Allow" at the prompt as shown in the screenshot below to proceed.

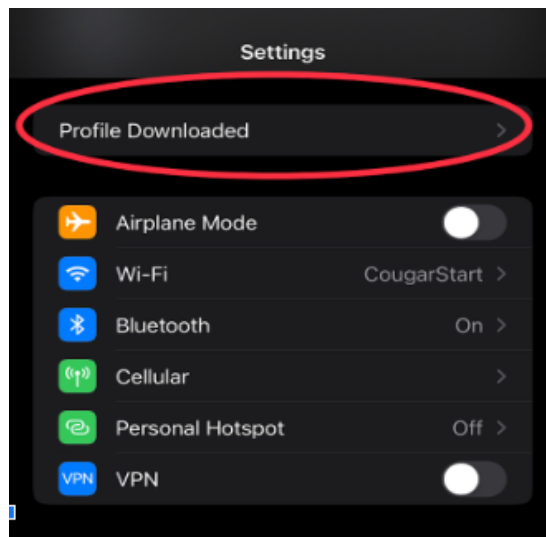Please select "iPhone" as shown in the screenshot below to proceed.

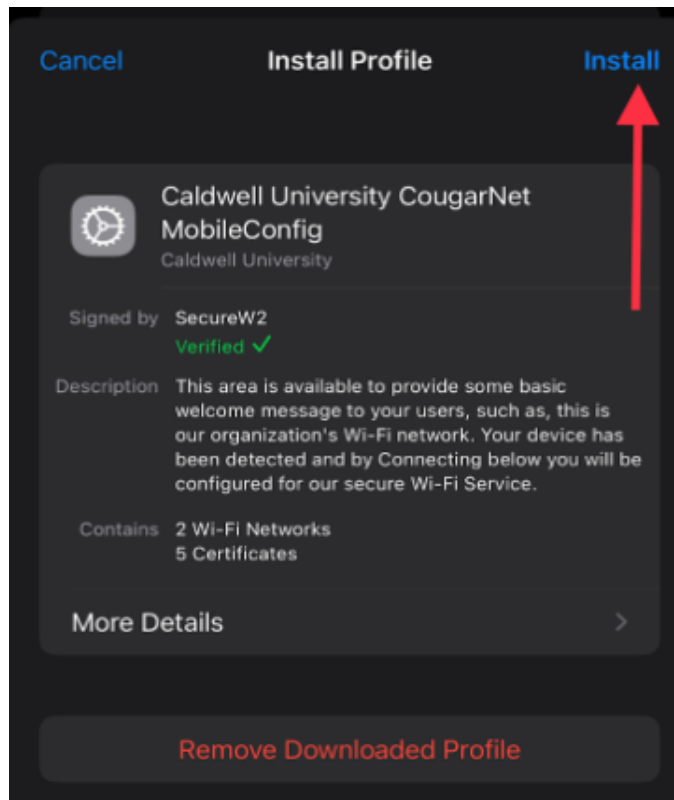Please select "Close" as shown in the screenshot below to proceed.

To proceed with configuring connectivity, follow the remaining steps in this document, which are also outlined in the screenshot below.


From the home screen or of your iPhone, go into, or search for the settings app. In the setting app, please select the entry named "Profile Downloaded", as shown in the screenshot below. Proceed to the next step.
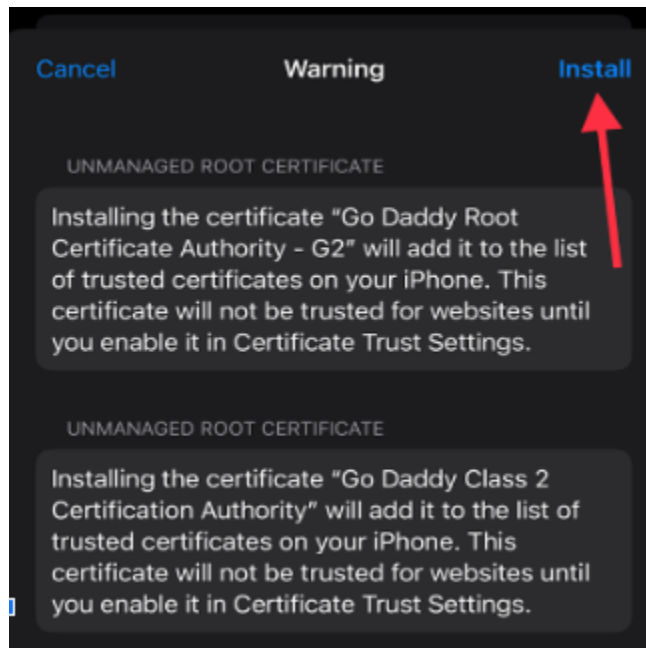
Please select the "Install" option as shown in the screenshot below to proceed.
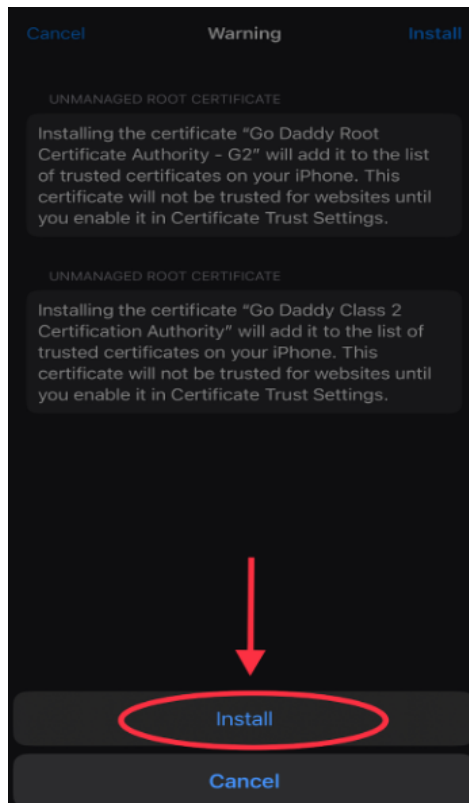

Please enter your device passcode, if applicable, as shown in the screenshot below to proceed.
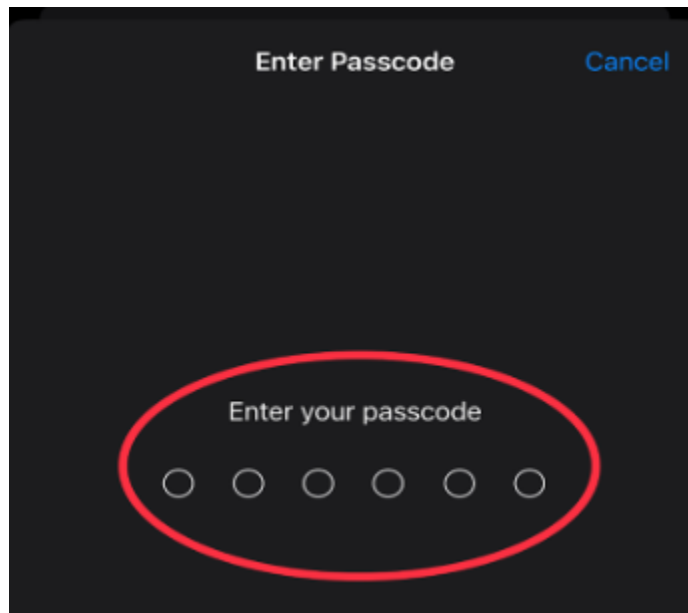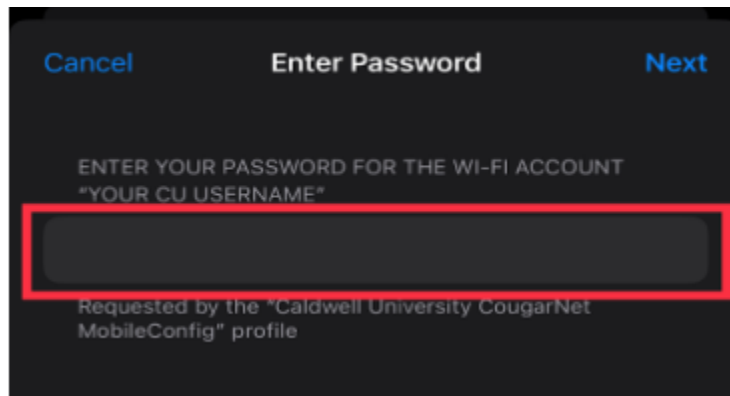
Please select "Install" at the Warning window, as shown in the screenshot below to proceed.

Please select "Install" again, as shown in the screenshot below, to proceed.

At the next prompt, you will need to enter the password that is associated with your CU NetId/Username. Then proceed to the next step.

At the "Profile Installed" window, please select "Done" as shown in the screenshot.
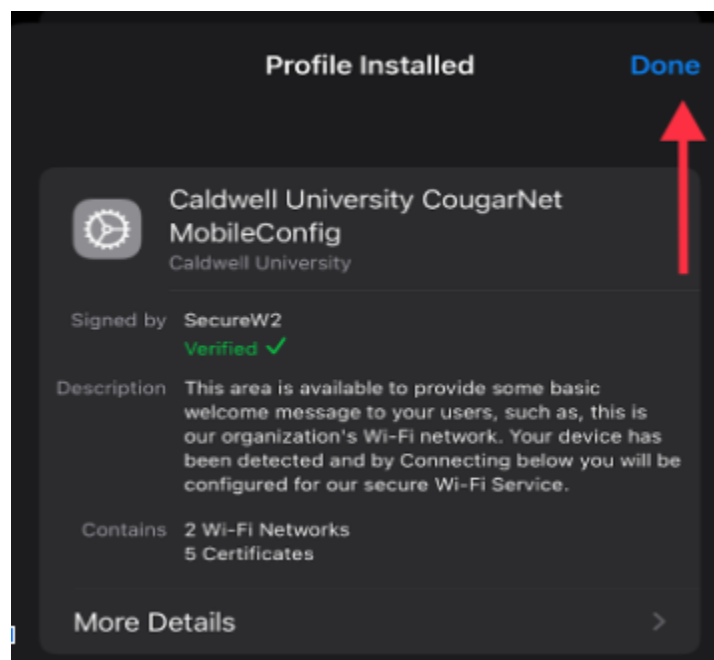
You should now see a configuration profile named "Caldwell University CougarNet MobileConfig". As shown in the screenshot below. This should complete the configuration and connectivity to the "CougarNet" Wi-Fi Network".

If connectivity to the Wi-Fi network was not successful, please click into the configured profile, and select the "Remove Profile" option. Then start the process from the beginning, ensuring that the credentials being entered are correct.